

Position: Bilingual Family Advocacy Specialist

Hours: Full Time, 40 Hours, Non-Exempt

Salary: Starting range- \$15.50-\$17.50 plus comprehensive benefits and generous PTO

Deadline: Open until Filled

Reports to: Special Victims – Family Advocacy Manager

Location: Santa Fe, NM

Who We Are

Solace Crisis Treatment Center has been restoring strength for over 44 years. Our Center provides a safe place to receive evidence-based services including therapy for post-traumatic stress and anxiety disorders, victim advocacy and primary prevention programs. Solace changed its name from the Santa Fe Rape Crisis and Trauma Treatment Center in October 2010, to ensure there were no barriers to receiving services. Because of that name change Solace provides more safety and more privacy and confidentiality than ever before. We also received national accreditation from the National Children's Alliance as a family advocacy center for children and their families in cases of abuse, neglect or the witnessing of a violent crime.

We employ staff members within four departments – Clinical, Family Advocacy, Education and Prevention and Administration. The four departments work closely together in response to crime victimization, child abuse, and other traumatic and tragic events such as: fatal accidents, homicides, returning from military service, human trafficking and a myriad of other overwhelming adversities that beset individuals, families and the community. For example, a prevention specialist may elicit a disclosure of abuse from an elementary school student. A Solace advocate and forensic interviewer might then assist the family during the investigative process, and finally Solace counselors might help the child as well as distressed parents for symptoms related to the abuse.

Solace serves Santa Fe, Rio Arriba and Los Alamos Counties and central northern New Mexico. We serve individuals from San Ildefonso, Nambe, Tesuque and Santo Domingo pueblos.

Position Description

Family Advocacy Specialist is a dual role position. The primary role of this position entails working with survivors of violent crimes by using trauma informed strategies to assist them in accessing services and navigating the criminal legal system. The secondary role involves interviewing child victims of sexual and physical abuse as a forensic interviewer.

You're perfect for this position if...

- You are excited about working with a team, and believe in honest communication between colleagues.
- You like creative problem solving.
- You believe that survivors of violence are the experts of their own experiences and paths to healing.
- You value community collaboration and building relationships across agencies.

- You value self-care, and know how to put that value into practice.
- You are detail-oriented, and pride yourself on managing multiple tasks without letting things fall through the cracks.

Responsibilities

- Provide crisis response services for survivors of violence and their families.
- Provide assessment of client service needs and develop a plan to meet those needs in conjunction with other community service providers.
- Participate in the communication and coordination of services with other providers.
- Provide Court Advocacy, court preparation, and support for victims and families, in coordination with the District Attorney and victim advocates at First Judicial District.
- Maintain tracking of Family Advocacy Department cases that enter the court system.
- Provide forensic interviewing of children ages 3-17 years of age or adults with intellectual disabilities. (No previous experience as a forensic interviewer necessary- Solace will provide all training.)
- Develop and maintain strong relationships with external agencies while coordinating services for survivors and families.
- Maintain up-to-date client files and records.
- Evaluate program effectiveness using approved tools and measures.
- Assist with compiling data for reports as needed.

Qualifications

- Bachelor's Degree with at least three years of experience working with families is preferred, but not required. *Active community members without formal education are encouraged to apply.*
- Knowledge of and sensitivity to family systems and child victimization.
- Strong communication skills.
- Ability to hold confidential information, use good judgment, and exercise awareness of other people's needs.
- Ability to serve clients with compassion, a belief that they are the experts in their own healing, and with strong professional boundaries.
- Ability to form deep connections to community.
- Strong ability to collaborate with professionals from other disciplines and agencies involved in sexual violence investigations and/or provision of services with survivors and families.
- After-hours availability for on-call crisis hotline.
- Access to reliable transportation.
- Bilingual, preferably with Spanish as a first language.

To Apply

Interested candidates should email a letter of interest, resume, and three professional references to Assistant Director, Clinical and Programs, Julie Madrid at jmadrid@findsolace.org